ORIGINAL RESEARCH

Pay Matters: The Piece Rate and Health in the Developing World



Mary E. Davis, PhD *Medford, MA*

Abstract

BACKGROUND Piece rate pay remains a common form of compensation in developing-world industries. While the piece rate may boost productivity, it has been shown to have unintended consequences for occupational safety and health, including increased accident and injury risk.

OBJECTIVES This paper explores the relationship between worker pay and physical and emotional health, and questions the modern day business case for piece rate pay in the developing world.

METHODS The relationship between piece rate and self-reported measures of physical and emotional health is estimated using a large survey of garment workers in 109 Vietnamese factories between 2010 and 2014. A random effects logit model controls for factory and year, predicting worker health as a function of pay type, demographics, and factory characteristics.

FINDINGS Workers paid by the piece report worse physical and emotional health than workers paid by the hour (OR = 1.38-1.81). Wage incentives provide the most consistently significant evidence of all demographic and factory-level variables, including the factory's own performance on occupational safety and health compliance measures.

CONCLUSIONS These results highlight the importance of how workers are paid to understanding the variability in worker health outcomes. More research is needed to better understand the business case supporting the continued use of piece rate pay in the developing world.

KEY WORDS emotional health, occupational health, performance pay, physical health, piece rate, wages © 2016 The Author. Published by Elsevier Inc. on behalf of Icahn School of Medicine at Mount Sinai. This is an open access article under the CC BY-NC-ND license (http://creativecommons.org/licenses/by-nc-nd/4.0/).

"Workmen...when they are liberally paid by the piece, are very apt to overwork themselves, and to ruin their health and constitution in a few years." (Adam Smith, 1776).

INTRODUCTION

Performance-based pay systems such as the piece rate are frequently used to encourage workers to be more productive on the job. Piece rate pay rewards speed and intensity at the expense of health-promoting behaviors such as machine safety maintenance, work breaks, and medical visits.² It has been associated with increased job injury and accident risks,³ and negative effects on worker physical and emotional well-being.⁴⁻⁹

Modern manufacturing in the developed world has gradually moved away from the piece rate. In the US manufacturing industry, piece rate pay has gone from being the dominant form of compensation a century ago to less than 5% in 2003. Despite being on the decline in comparatively wealthy countries, the piece rate is still common among low-wage industries in the developing world. It

Davis

continues to represent an important pay mechanism in industries where output is easily measurable, such as agriculture (by the bushel) or apparel (by the garment). The presence of exploitative wages further complicates the role of the piece rate in the developing world, since the piece rate incentive may be needed to balance out the loss of intrinsic motivation to work for extremely low wages. For this reason, the ill effects of piece rate pay and worker health outcomes remain a relevant and timely question for much of the world's lowest-paid workers.

This paper explores the relationship between piece rate and a range of self-reported physical and emotional health symptoms among a large cohort of garment workers across 109 factories in Vietnam between 2010 and 2014. This work represents an important contribution to the literature, adding to the small but convincing body of evidence highlighting the negative health effects of piece rate pay. This paper further explores the policy implications of piece rate pay in the developing world, and suggests important areas of future research.

Vietnamese Apparel. The apparel industry represents the largest formal business sector in Vietnam, employing over 2.5 million people. Vietnam is also a sizeable player in the global apparel market, with exports valued at over \$17 billion per year (15% of the country's total exports); Vietnam is the fifth largest supplier of apparel worldwide, and the second largest supplier to the US market. 12 In regard to the health of the Vietnamese workforce, workers and employers pay into a series of mandatory nationalized insurance programs, including health, social, and unemployment. Health insurance coverage is mandated for workers in the formal sector and paid for through payroll deductions that represent a percentage of worker salary.¹³ Under the labor code, employers are responsible for providing worker compensation for injuries and illnesses suffered by their employees on the job, including medical treatment and paid leave during recovery. Employers are also required to provide routine medical treatment and care to all employees on an annual basis.¹⁴

In response to growing international concern over working conditions in the global apparel sector, a program known as Better Work was founded in 2007 as a joint initiative of the International Finance Corporation and the International Labour Organization. Better Work provides monitoring and assistance on compliance with international and national labor laws in participating countries, and has been operating in Vietnam since 2009. As part of their effort to improve working conditions in the

global apparel industry, Better Work publicly reports factory-level compliance statistics with national and international labor laws on an annual or bi-annual basis for those factories participating in the program.

MATERIALS AND METHODS

A list of the relevant questions from these Better Work worker surveys is provided in Supplementary Table 1. The collected data include information on worker demographic characteristics, factory operations, and worker compensation, which is further broken down by production quota and piece rate pay. The survey protocol for collecting these data was approved by the Tufts University Institutional Review Board.

More specifically, workers at 109 factories were surveyed between 2010 and 2014, with a target sample of 30 workers per factory per year. However, not all factories were available during all years, resulting in an unbalanced panel of data across factories. Despite the original intent of the study design to resurvey the same workers every year, turnover was a major challenge and it is unclear from the available data whether a worker represents a repeated observation.

As noted previously, Better Work monitors and reports working conditions in the participating apparel factories. More specifically, they assess compliance with eight broad 'compliance clusters,' one of which is occupational safety and health (OSH). 12 The OSH cluster is further broken down into a series of 'compliance points,' each dealing with a separate OSH-related concern in the factories. Compliance (or non-compliance) with any of these OSH points are determined by a series of onsite checks conducted by Better Work staff. The checklist of questions related to OSH in the sub-set of factories with matching worker survey data is provided in Supplementary Table 2. These factory-level compliance data were matched by year and factory to the worker surveys to assess the extent to which compliance with national and international labor laws at the factory level impact self-reported health outcomes at the worker level. Various specifications of this relationship were tested, including performance on the individual compliance points, such as ergonomic stressors and the availability of worker protective equipment, as well as based on a composite index of average non-compliance across all the checklist questions.

Analytical Approach. A logit model was used to predict worker physical and emotional health

symptoms, adjusted with a random effects intercept to control for factory-level differences and yearspecific dummy variables. More specifically, the xtlogit command in STATA 14 (College Station, TX) was used to estimate the following equation:

$$I_{it} = \alpha_0 + \beta x_{it} + \delta W_{it} + \varphi \text{PayType} + \sigma_i + \kappa_t + \varepsilon_{it},$$

where i and t index factories and years, I is the presence of a physical or emotional health symptom, X is a vector of worker demographic characteristics, W is a vector of factory characteristics including OSH compliance, PayType is the existence of performance-based pay (in this case, piece rate or quota), σ is the random factory effect, and κ

represents year-specific dummy variables. The logit model coefficients and P values are reported for all variables, as well as the conditional odds ratios for PayType. Specifically for the PayType variable, quota represents a binary response to the survey question, denoting whether the worker faces a weekly or daily production quota (No = 0, Yes = 1). The piece-rate survey question distinguishes between workers that are paid entirely by the piece and those that receive some combination of piece rate and hourly pay. For this reason, piece rate is specified as three categorical variables (Hourly Pay = 0, Partial Piece Rate [1-99%] = 1, All Piece Rate = 2). Since it is not possible to discern repeated observations of workers over time in this sample, a separate specification of annual logit

	Obs	Variable	Mean	Median	SD
Worker Self-Reported Phy	sical Health				
Fatigue	5822	0 = Never, $1 = $ Otherwise	30.2%		
Headache	5823	0 = Never, 1 = Otherwise	58.3%		
Stomach	5820	0 = Never, $1 = $ Otherwise	27.0 %		
Dizzy	5822	0 = Never, 1 = Otherwise	35.5%		
Backache	5820	0 = Never, $1 = $ Otherwise	36.9%		
Thirst	5822	0 = Never, 1 = Otherwise	14.1%		
Hunger	5821	0 = Never, $1 = $ Otherwise	10.7%		
Worker Self-Reported Em	otional Health				
Sad	5818	0 = Not at All, 1 = Otherwise	23.9%		
Crying	5820	0 = Not at All, 1 = Otherwise	15.4%		
Hopeless	5820	0 = Not at All, 1 = Otherwise	10.8%		
Restless	5820	0 = Not at All, 1 = Otherwise	9.2%		
Fearful	5819	0 = Not at All, 1 = Otherwise	10.0%		
ncentive Pay Type					
Quota	5758	0 = No, 1 = Yes	36.7%		
Piece rate	5687	0 = By the hour,	0 = 72.0%		
		1 = Partial piece rate (1%-99%),	1 = 8.1%		
		2 = All piece rate	2 = 20.0%		
Worker and Factory Varia	bles				
Sex	5823	0 = Male, 1 = Female	81.4%		
Age	5819	Continuous	31.58	30.0	7.18
Education	5882	1 = Primary school or lower	1 = 12.4%		
		2 = Lower secondary school	2 = 58.7%		
		3 = Upper secondary school or higher	3 = 28.9%		
Marital status	5823	0 = Not Married, 1 = Married	58.0%		
Sewer	5816	0 = No, 1 = Yes	49.9%		
Tenure	5821	0 = No, 1 = Yes	78.7%		
Hours worked	5621	Continuous	90.13	94.17	25.5
Usual pay	5669	Continuous	3,511,652	3,500,000	3,217,35
Current employees	5030	Continuous	1544.59	984	1577.2
Injury treatment	5808	0 = No, 1 = Yes	2.1%		
Illness treatment	5808	0 = No, 1 = Yes	25.0%		
OSH compliance	6514	1 = Noncompliant, 0 = Otherwise	0.14	0.13	0.09

regressions are presented, as each worker can be observed at most once a year.

RESULTS

Table 1 summarizes the survey data, including selfreported physical and emotional health, demographic characteristics, and factory-level data and compensation information. The most commonly reported physical health ailments were headaches (58.3%), followed by backaches (36.9%) and dizziness (35.5%), while the lowest reported symptoms were thirst (14.1%) and hunger (10.7%). With respect to the emotional health indicators, feeling sad (23.9%) and crying (15.4%) were most commonly reported, while feeling restless (9.2%) was the lowest. Nearly 37% of surveyed workers reported that they faced a production quota (either daily or weekly), while 28% reported being paid at least in part by the piece (alternately, 72% of the sample represented hourly wage workers). The demographic data suggest a dominantly female workforce in their early thirties, working in a factory with on average 5000 other

workers. Over half of the population was married and educated through lower secondary school. Approximately half of the sample did sewing work, and most had worked at their present factory for at least a year. The Vietnamese garment workers in this sample worked an average of 90 hours per week, earning the equivalent of \$156 US per month or 40 cents an hour. Two percent of workers were reportedly treated at a medical facility for injuries in the past year, while a quarter had been treated for illnesses. The composite OSH compliance index shows a relatively high degree of compliance with OSH standards within the subset of factories with worker survey data, with an average of 14% noncompliance. Additional specifications also explore whether specific compliance points, such as those focused on ergonomic stressors and the availability of worker protective equipment, impact self-reported worker health outcomes.

Physical Health. Table 2 describes the results of the analyses linking physical health to piece rate pay, while similar estimates for quotas are presented in Supplementary Table 3. The presence of wage

	Fatigue	Headache	Stomach	Dizzy	Backache	Thirst	Hunger
Hourly pay (reference	group)						
Partial piece rate	0.39*	0.55*	0.32 [†]	0.43*	0.45*	0.59*	0.60*
All piece rate	0.05	-0.07	-0.10	0.13	0.03	-0.05	0.01
Sex	0.55*	0.81*	0.15	0.91*	0.03	-0.01	0.05
Age	-0.01	-0.001	0.0001	-0.01^{\dagger}	0.01	0.01	-0.03^{*}
Education 2	-0.10	0.03	-0.05	0.05	0.13	-0.11	-0.35^{\dagger}
Education 3	0.14	0.25 [†]	0.09	0.18	0.40*	-0.09	-0.07
Marital status	-0.10	-0.19 [*]	-0.16^{\dagger}	-0.04	-0.02	-0.37^{*}	-0.14
Sewer	-0.06	-0.03	0.02	-0.04	0.16 [†]	-0.001	-0.08
Tenure	0.02	0.05	0.15	0.08	0.20 [†]	0.07	0.09
Hours worked	-0.002	-0.001	-0.001	-0.003^{\dagger}	-0.004^{*}	-0.003^{\ddagger}	-0.01*
Usual pay	6.53e-09	5.38e-09	2.67e-08 [†]	1.94e-08	1.64e-09	6.62e-09	5.18e-09
Current employees	0.0001 [†]	0.0001	0.00002	0.0001	0.0001	0.0001	0.000
Injury treatment	0.278	0.42 [‡]	0.51 [†]	0.19	0.65*	0.51 [†]	0.58 [†]
Illness treatment	0.65*	0.53*	0.36*	0.38*	0.36*	0.03	0.34*
OSH compliance	-0.08	0.03	-0.03	-0.04	0.50	-0.95	1.07
Constant	-1.19 [*]	-0.26	-1.37 [*]	-0.89^{*}	-1.21 [*]	-1.10*	-0.53
# Obs	4611	4611	4611	4611	4610	4611	4610
# Factories	109	109	109	109	109	109	109
stimated odds ratio							
Partial piece rate	1.47	1.73	1.38	1.54	1.57	1.80	1.81
	(1.14-1.90)*	(1.33-2.26)*	$(1.08-1.78)^{\dagger}$	(1.20-1.98)*	(1.23-2.00)*	(1.34-2.42)*	(1.31-2.5
All piece rate	1.05	0.93	0.91	1.14	1.03	0.95	1.01
	(0.85-1.30)	(0.77-1.13)	(0.74-1.11)	(0.93-1.39)	(0.85-1.25)	(0.73-1.25)	(0.75-1.38

All random effects logit models control for year and factory. Abbreviations as in Table 1.

^{*} P < 0.01.

 $^{^{\}dagger}$ P < 0.05.

 $^{^{\}ddagger}$ P < 0.10.

incentives was consistently and significantly associated with an increase in self-reported physical health symptoms. In other words, workers paid under a quota or piece rate system were more likely to report poor health than workers paid by the hour. With respect to the piece rate, workers under a partial piece rate system appear to be worse off than those working either 100% hourly wages or 100% by the piece. The conditional odds of a partial piece rate worker self-reporting physical symptoms were between 1.38 and 1.81 times that of workers under set hourly wages. The results are similar for workers under a production quota, with increased conditional odds of reporting physical health symptoms between 1.43 and 1.98 times the hourly-wage worker.

With respect to the other variables in the model, being older and married were associated with better self-reported health, while being female increased the likelihood of reporting poor physical health symptoms. A greater number of hours worked was significantly associated with better physical health, possibly due to a healthy worker effect. Not surprisingly, visiting a health facility for injury or illness

was significantly associated with increased selfreporting of poor physical health. Factory compliance with existing occupational safety and health regulations was not a statistically significant predictor of self-reported physical health symptoms, nor were specifications testing compliance separately by compliance point. The results of the alternative specifications by year (Supplementary Table 4) showed similar trends across the physical health indicators. However, the reduced sample sizes and lack of substantial variability within a given year for some of the categorical variables made interpreting the separate annual regressions problematic, with comparatively large confidence intervals and less statistically significant effects for the wage variables. Despite these data issues, the presence of a production quota remained statistically significant in over 70% of the annual regressions, with odds ratios ranging from 1.40 to 2.69. The trends were similar for the partial piece rate although notably less statistically significant (only 40%), with odds ratios ranging from 1.65 to 4.18 compared to hourly workers.

	Sad	Crying	Hopeless	Restless	Fearful
Hourly pay					
Reference group)					
Partial piece rate	0.33*	0.33*	0.45 [†]	0.21	0.04
All piece rate	-0.14	-0.09	-0.22	-0.35^{\ddagger}	-0.22
Sex	0.37 [†]	1.78 [†]	0.25 [‡]	0.36 [*]	0.44 [†]
Age	-0.01	-0.04^{\dagger}	-0.01	0.01	-0.01
Education 2	-0.09	0.01	-0.29^{\ddagger}	-0.20	-0.22
Education 3	0.26*	0.32*	0.08	0.24	0.22
Marital status	-0.17	-0.14	-0.52^{\dagger}	-0.37^{\dagger}	-0.22^{\ddagger}
Sewer	-0.07	-0.11	-0.25*	-0.13	-0.11
Tenure	-0.20 [*]	0.05	-0.12	-0.10	0.06
Hours worked	-0.001	-0.002	-0.001	-0.0001	0.0005
Usual pay	1.92e-08	5.61e-09	-8.83e-09	8.00e-09	9.64e-10
Current employees	0.0001 [†]	0.0001‡	0.0001	0.0001	0.0000
Injury treatment	0.25	0.32	0.24	0.65*	0.50 [‡]
Illness treatment	0.27 [†]	0.14	0.06	0.04	0.05
OSH compliance	0.78	0.31	0.65	1.41	0.26
Constant	-1.61 [†]	-2.16^{\dagger}	-1.44^{\dagger}	-2.82^{\dagger}	-2.10^{\dagger}
# Obs	4,609	4,610	4,610	4,610	4,610
# Factories	109	109	109	109	109
stimated odds ratio					
Partial piece rate	1.39	1.39	1.56	1.23	1.04
	(1.06-1.82)*	(1.02-1.89)*	(1.11-2.19) [†]	(0.85-1.77)	(0.72-1.52)
All piece rate	0.87	0.92	0.81	0.71	0.80
	(0.69-1.11)	(0.70-1.20)	(0.58-1.13)	(0.50-1.01) [‡]	(0.57-1.13)

All random effects logit models control for year and factory. Abbreviations as in Table 1.

^{*} P < 0.05.

[†] P < 0.01.

 $^{^{\}ddagger}$ P < 0.10.

Emotional Health. Table 3 describes the results of analyses linking emotional health to piece rate pay, with quota results presented separately in Supplementary Table 5. Similar to the results for physical health, the presence of wage incentives was associated with lower self-reported emotional health compared to workers paid by the hour. Additionally, workers compensated under partial piece rate systems again appeared to be worse off than workers on either hourly wages or all piece rate systems. The conditional odds of a partial piece rate worker selfreporting emotional symptoms were between 1.39 and 1.56 times that of workers under set hourly wages. The results are similar for workers under a production quota, with increased conditional odds of reporting emotional health symptoms between 1.43 and 1.98 times the hourly-wage worker.

Older married workers were associated with better self-reported emotional health, while being female was predictive of elevated emotional health symptoms. Although the number of hours worked was no longer significant, greater tenure on the job was suggestive of better reported emotional health, again potentially indicative of a healthy worker effect. Sewers (compared to other job groups) reported fewer emotional health symptoms, while the size of the factory and recent visits to medical facilities for illnesses and injuries were related to a worsening of reported emotional health symptoms. Again, factory compliance with existing occupational safety and health regulations was not statistically significant at conventional levels, nor were specifications testing compliance separately by compliance point. Similar to the data issues described in the previous section, the logit results by year (Supplementary Table 6) provided generally confirmatory evidence to support a relationship between wage structure and emotional health despite fewer statistically significant effects overall. Where statistically significant relationships were detectable, the odds ratios ranged from 1.80 to 2.46 for partial pay by the piece and 1.78 to 3.56 for quota.

DISCUSSION

The results suggest that wage incentives such as quota and piece rate pay impact a worker's sense of their own physical and emotional health. In other words, workers paid by the piece or subject to a production quota report worse physical and emotional health than workers paid by the hour. Wage incentives provide the most consistently significant evidence of all the demographic and factory-level variables in these models, including the factory's own

performance on occupational safety and health compliance measures. Interestingly, the driving force behind the piece rate is not a full piece rate system; rather, it is those that pay some combination of by the piece and hourly. It is possible that increased wage uncertainty related to partial pay systems is driving this relationship, although the specific mechanism behind such an effect is unclear. One possible explanation is that a partial piece rate system sets the stage for other health-compromising conditions in these factories, such as worker abuse. Previous research has linked sexual harassment to the piece rate, suggesting that supervisors responsible for output reporting may extract some portion of the production bonus or piece rate incentive from workers in the form of sexual favors. 15,16 A partial piece rate system may inadvertently provide additional leverage for supervisors to extract such favors, which may ultimately impact worker health outcomes. Understanding the role of various intensities of the piece rate system on worker health is an important area of future research.

Overall, the connection between piece rate and worker health makes intuitive sense, as financial incentives that speed the pace of work may also result in less worker investment in safety precautions, particularly those that slow the pace of work. Research suggests that the piece rate leads workers to shirk on health-promoting activities such as machine safety maintenance, work breaks, and medical visits that would otherwise reduce job injury and accident risks.2 Subsequent studies have shown an elevated accident and injury risk of piece rate pay in a number of industries, ¹⁷⁻¹⁹ and crossindustry analyses in Europe²⁰ and the United States²¹ provide additional support for the negative effect of piece rate on occupational health. Increased medical symptoms have also been observed among piece rate workers, including lower levels of selfreported health, body mass index, absenteeism, 6 higher levels of depression and somatic complaints,⁷ elevated heart rate,8 and medication usage.

Understanding the Business Case for Piece Rate Pay. While the piece rate is generally understood as an effective means of boosting worker performance, ²²⁻²⁵ the effect on profits (which balance both revenues and costs) is less straightforward. ^{26,27} Recent evidence suggests that gains in productivity may be offset by maladaptive worker behaviors (including those detrimental to health) that ultimately increase operating costs and lower profits. ²¹ Based on the existing research, it is unclear whether there remains a modern-day business case

for piece rate pay in occupationally hazardous industries. This is particularly true in the developing world, where a culture of abuse can notably lessen a worker's sense of control over their own output, which could weaken or even reverse the standard productivity boost observed under a piece rate system.²⁴ Research conducted in a US shoemanufacturing plant described a positive shift in profits after moving from piece rate to hourly pay, despite a decline in worker productivity.²⁷ There are no similar studies of the effect of removing the piece rate in developing-world low-wage sectors, although the underlying rationale to support such a shift may be stronger. Understanding the business case for piece rate pay in the developing world represents an important area of future research.

Complicating this question is the fact that the scope of piece rate pay in the developing world is largely unknown, and there is limited data available to explore this issue on a global scale. However, information on pay structure for sewers in a sample of Better Work countries (Table 4) suggests that the impact of piece rate may be country-specific, from a majority of sewers paid by the piece in Haiti and Nicaragua to a majority of sewers paid by the hour in Indonesia and Jordan. The underlying reasons for the cross-country differences in the structure of sewer pay is unclear, and understanding these differences may provide important insight into improving working conditions globally in this sector.

Limitations. Although the dataset represents a rich source of worker-level information, covering more than 5000 workers at 109 Vietnamese garment factories during a five-year period, it was impossible to control for potential bias related to repeat surveys of workers in the full model. While the annual regressions singled out repeat workers and provided additional supportive evidence of a relationship between wage and worker health, small sample data issues resulted in less statistically significant trends once these effects were isolated by year. Also, although information was available on compliance with occupational standards as well as worker-

Table 4. Compensation Systems for Sewers in Better Work **Garment Factories** Haiti Indonesia Jordan Nicaragua Hourly pay 10.0% 72.3% 71.7% 30.7% Partial piece rate 16.5% 25.9% 28.3% 44.8% (1%-99%) All piece rate 73.5% 1.8% 0% 24.5%

reported medical visits for illness and injury, the survey did not collect systematic and detailed information on accidents and injuries within the factories. These data would have been useful to better understand the mechanism behind which performance-based pay impacts worker physical and emotional health outcomes.

CONCLUSION

This paper provides evidence linking performance-based pay to worker health effects, specifically self-reported measures of physical and emotional health. How workers were paid represented the most consistently significant predictor of worker health among all the demographic and factory-level variables in the model, including the factory's own performance on occupational safety and health standards. Future research is needed to explore the underlying mechanism involved in promoting ill health, particularly those related to partial piece rate systems. An important challenge remains to identify whether there is a modern-day business case to support piece rate pay in developing-world industries such as the garment sector.

ACKNOWLEDGMENTS

The data used in this study were collected as part of the Better Work global program, a joint initiative of the International Labour Organization and the International Finance Corporation. A special thanks to Drusilla Brown, the lead investigator on the Better Work worker surveys in Vietnam, for providing access to these data.

REFERENCES

- 1. Smith A. An Inquiry into the Nature and Causes of the Wealth of Nations (1776), reprinted. Buffalo, NY: Prometheus Books; 1991.
- 2. MacDonald G, Marx LM. Adverse specialization. J Polit Econ 2001;109: 864–99.
- 3. Johansson B, Rask K, Stenberg M. Piece rates and their effects on health and safety a literature review. Appl Ergon 2010;41:607—14.
- 4. Bender KA, Theodossiou I. The unintended consequences of the rat race: the detrimental effects of
- performance pay on health. Oxf Econ Pap 2014;66:824–47.
- Foster AD, Rosenzweig MR. A test for moral hazard in the labor market: contractual arrangements, effort, and health. Rev Econ Stat 1994;74: 213–27.

Davis

- Frick B, Gotzen U, Simmons R. The hidden costs of high performance work practices: evidence from a large German steel company. Ind Labor Relat Rev 2013;66:189—214.
- Shirom A, Westman M, Melamed S. The effects of pay systems on blue collar employees' emotional distress: the mediating effects of objective and subjective work monotony. Hum Relat 1999:52:1077-97.
- Toupin D, Lebel L, Dubeau D, et al. Measuring the productivity and physical workload of brushcutters within the context of a production-based pay system. Forest Policy Econ 2007;9:1046–55.
- Vinet A, Vezina M, Brisson C, et al. Piecework, repetitive work and medicine use in the clothing industry. Soc Sci Med 1989;28:1283–8.
- Helper S, Kleiner M, Wang Y. Analyzing compensation methods in manufacturing: piece rates, time rates, or gain-sharing? National Bureau of Economic Research Working Paper Series 2010; Working Paper 16540. Available at: http://www.nber.org/papers/w16540. Accessed July 5, 2016.
- 11. Rourke É. Is there a business case against verbal abuse? Incentive structure, verbal abuse, productivity and profits in garment factories. Better Work Discussion Paper Series 2014; Discussion Paper 15. Available at: http://betterwork.org/global/wp-content/uploads/2014/09/DP-15-web. pdf. Accessed July 5, 2016.
- Better Work Vietnam. Garment Industry 8th Compliance Synthesis Report. Geneva: International Labour Office. Available at: http://betterwork.

- org/global/wp-content/uploads/2015/ 11/BWV-8th-synthesis-report_July-2 015.pdf; 2015. Accessed July 5, 2016.
- 13. Tien TV, Phuong HT, Mathauer I, Phuong NTK. A Health Financing Review of Vietnam With a Focus on Social Health Insurance. Geneva, Switzerland: World Health Organization. Available at: http://www.who.int/health_financing/documents/oasis_f_11-vietnam.pdf; 2011. Accessed July 5, 2016.
- 14. Trinh KT, Svanberg A, Trinh TN. Vietnam, Chapter from International Employment Law. 2nd edition. Huntington, New York: Juris Publishing, Inc. Available at: http://www.tilleke.com/sites/default/files/2015_Sep_International_Employment_Law_Vietnam.pdf; 2015. Accessed July 5, 2016.
- 15. Truskinovsky Y, Rubin J, Brown D. Sexual harassment in garment factories: firm structure, organizational culture and incentive systems. Better Work Discussion Paper Series 2014; Discussion Paper 14. Available at http://betterwork.org/global/wp-content/uploads/DP-14-final.pdf. Accessed July 5, 2016.
- 16. Lin X, Babbitt L, Brown D. Sexual harassment in the workplace: how does it affect firm performance and profits? Better Work Discussion Paper Series 2014; Discussion Paper 16. Available at: http://betterwork.org/global/wp-content/uploads/2014/11/DP16.pdf. Accessed July 5, 2016.
- McCurdy SA, Samuels SJ, Carroll DJ, et al. Agricultural injury in California migrant Hispanic farm workers. Am J Ind Med 2003;44:225–35.

- 18. Saha A, Ramnath T, Chaudhuri RN, et al. An accident-risk assessment study of temporary piece rated workers. Indust Health 2004;42:240–5.
- Sundstroem-Frisk C. Behavioral control through piece-rate wages. J Occup Accid 1984;6:49–59.
- 20. Bender KA, Green CP, Heywood JS. Piece rates and workplace injury: does survey evidence support Adam Smith? J Popul Econ 2012;25: 569–90.
- 21. Artz B, Heywood JS. Performance pay and workplace injury: panel evidence. Economica 2015;82(suppl 1):1241–60.
- Gielen AC, Kerkhofs MJM, van Ours JC. How performance related pay affects productivity and employment. J Popul Econ 2010;23: 291–301.
- Lazear EP. Performance pay and productivity. Am Econ Rev 2000;90: 1346–61.
- Lazear EP, Oyer P. Personnel economics. National Bureau of Economic Research Working Paper Series 2007; Working Paper 13480. Available at: http://www.nber.org/papers/w13480. Accessed July 5, 2016.
- Shearer B. Piece rates, fixed wages and incentives: evidence from a field experiment. Rev Econ Stud 2004;71: 513-34.
- Asch BJ. Do incentives matter? The case of Navy recruiters. Ind Labor Relat Rev 1990;43:89S—106S.
- 27. Freeman RB, Kleiner MM. The last American shoe manufacturers: changing the method of pay to survive foreign competition. Ind Relat 2005;44: 307–30.

	Survey Question
Worker Self-Reported Physica	al Health*
Fatigue	How often do you experience severe fatigue?
Headache	How often do you experience severe headache?
Stomach	How often do you experience severe stomach pain?
Dizzy	How often do you experience severe dizziness?
Backache	How often do you experience severe backache or muscle ache?
Thirst	How often do you experience severe thirst?
Hunger	How often do you experience severe hunger?
Worker Self-Reported Emotic	onal Health [†]
Sad	During the past month, including today, how much have you been bothered or troubled by feelin sad?
Crying	During the past month, including today, how much have you been bothered or troubled by cryin easily?
Hopeless	During the past month, including today, how much have you been bothered or troubled by feeling hopeless about the future?
Restless	During the past month, including today, how much have you been bothered or troubled by feeling restless or unable to sit still?
Fearful	During the past month, including today, how much have you been bothered or troubled by feelin fearful?
Performance-Based Pay	
Piece rate	How is your pay determined?
Quota	Does your supervisor set a production target or quota for you?
Worker and Factory Variable	s
Sex	What is your gender?
Age	What year were you born?
Education	What is your highest level of education?
Marital status	What is your current marital status?
Sewer	What is your job in the factory? Sewer?
Tenure	Have you been in this position for more than 1 year?
Hours worked	Total number of hours worked in a week
Monthly pay	In Vietnamese Dong, monthly estimates calculated based on reported typical paycheck
Current employees	Estimate of the current number of employees at the factory
Injury treatment	Have you visited a health facility in the past year for treatment of injury?
Illness treatment	Have you visited a health facility in the past year for treatment of illness?
OSH compliance	Average performance on all compliance questions related to occupational safety and health

OSH, occupational safety and health. * Responses specified as binary (0 = Never, 1 = Otherwise). † Responses specified as binary (0 = Not at All, 1 = Otherwise).

Davis

	Fatigue	Headache	Stomach	Dizzy	Backache	Thirst	Hunger
Quota	0.37*	0.35*	0.36*	0.43*	0.55*	0.41*	0.68*
Sex	0.51*	0.78*	0.13	0.90*	0.01	-0.03	0.01
Age	-0.01	-0.001	-0.0003	-0.01^{\dagger}	0.01	0.01	-0.03^{*}
Education 2	-0.09	0.03	-0.05	0.06	0.12	-0.12	-0.35^{\dagger}
Education 3	0.11	0.23 [†]	0.05	0.16	0.35*	-0.13	-0.14
Marital status	-0.08	-0.19^{*}	-0.16^{\dagger}	-0.05	0.01	-0.37 [*]	-0.11
Sewer	-0.11	-0.06	-0.04	-0.10	0.08	-0.06	-0.17
Tenure	0.01	0.03	0.15	0.09	0.21 [†]	0.07	0.09
Hours worked	-0.002^{\ddagger}	-0.001	-0.001	-0.003^{\dagger}	-0.004^{*}	-0.003^{\dagger}	-0.01^*
Usual pay	5.46e-09	5.48e-09	2.17e-08 [‡]	1.55e-08	-4.43e-09	5.59e-09	-3.69e-09
Current employees	0.0001‡	0.0001	0.00002	0.0001	0.00004	0.0001	0.0001
Injury treatment	0.28	0.41‡	0.53 [†]	0.26	0.66*	0.52 [†]	0.51 [‡]
Illness treatment	0.61*	0.50 ^{‡,*}	0.36*	0.35*	0.34*	-0.01	0.32*
OSH compliance	-0.07	-0.09	0.13	-0.07	0.46	-0.96	1.01
Constant	-1.20 [*]	-0.21	-1.47 [*]	-0.92^{*}	-1.24 [*]	-1.15 [*]	-0.67
# Obs	4,670	4,670	4,670	4,670	4,670	4,670	4,669
# Factories	109	109	109	109	109	109	109
Estimated odds ratio							
Quota	1.44	1.43	1.43	1.54	1.73	1.51	1.98
	(1.25-1.66)*	(1.24-1.63)*	(1.24-1.65)*	(1.34-1.76)*	(1.51-1.98)*	(1.26-1.80)*	(1.62-2.42)

All random effects logit models control for year and factory. Obs, number of observations; OSH, occupational safety and health. P < 0.01. P < 0.05. P < 0.10.

	Fatigue	Headache	Stomach	Dizzy	Backache	Thirst	Hunger
2010 (Obs = 1062)							
Hourly pay (Reference	group)						
Partial piece rate	1.38	2.10	1.10	1.73	1.48	1.48	1.24
	(0.87- 2.18)	(1.23-3.59) [*]	(0.69-1.77)	(1.10-2.72) [†]	(0.95-2.30) [‡]	(0.91-2.41)	(0.71-2.18)
All piece rate	0.97	0.83	0.76	1.15	0.72	0.75	0.75
	(0.69-1.36)	(0.60-1.13)	(0.54-1.08)	(0.84-1.57)	(0.53-0.99) [†]	(0.51-1.11)	(0.47-1.19)
Quota	1.84	1.50	1.56	2.03	2.58	1.68	2.49
	(1.39-2.43)*	(1.13-1.99) [*]	(1.17-2.08)*	(1.55-2.67)*	(1.98-3.38)*	(1.23-2.29)*	(1.74-3.55)
2011 (Obs = 1023)	(1127 =1112)	(1112 1112)	(***** =*****)	((11111111111111111111111111111111111111	(112 212)	(,
Hourly pay (Reference	e group)						
Partial piece rate	2.14	2.52	1.43	1.65	1.88	1.24	1.73
	(1.35-3.40)*	(1.43-4.45)*	(0.89-2.30)	(1.04-2.63) [†]	(1.19-2.97)*	(0.69-2.22)	(0.95-3.15)
All piece rate	0.82	0.72	0.96	0.87	0.90	1.16	0.70
	(0.55-1.24)	(0.49-1.06) [‡]	(0.62-1.46)	(0.58-1.30)	(0.60-1.35)	(0.69-1.94)	(0.36-1.34)
Quota	1.23	1.52	1.04	1.40	1.55	1.17	1.32
	(0.93-1.61)	(1.13-2.02)*	(0.79-1.80)	(1.06-1.38) [†]	(1.18-2.04) [*]	(0.81-1.69)	(0.89-1.95)
2012 (Obs = 1025)							
Hourly pay (Reference	group)						
Partial piece rate	1.37	1.73	2.04	1.71	1.82	2.44	1.75
	(0.83-2.25)	(1.06-2.84) [†]	(1.25-3.33)*	(1.07-2.75) [†]	(1.13-2.92) [†]	(1.38-4.30)*	(0.89-3.41)
All piece rate	0.98	0.96	1.05	0.96	0.92	0.75	1.00
	(0.71-1.36)	(0.72-1.29)	(0.75-1.48)	(0.70-1.32)	(0.68-1.25)	(0.47-1.21)	(0.60-1.68)
Quota	1.62	1.56	1.75	1.55	1.25	2.69	2.20
	(1.21-2.16) [*]	(1.19-2.05) [*]	(1.30-2.36) [*]	(1.18-2.05) [*]	(0.95-1.64)	(1.83-3.96)*	(1.42-3.40)
2013 (Obs = 1263)							
Hourly pay (Reference	group)						
Partial piece rate	1.13	1.20	1.42	1.05	1.36	1.86	2.20
	(0.65-1.96)	(0.72-2.02)	(0.84-2.41)	(0.62-1.78)	(0.82-2.24)	(0.97-3.57) [‡]	(1.12-4.33)
All piece rate	0.93	0.91	0.99	0.92	1.20	0.65	0.82
	(0.65-1.96)	(0.67-1.24)	(0.70-1.40)	(0.66-1.29)	(0.88-1.63)	(0.37-1.15)	(0.46-1.48)
Quota	1.29	1.52	1.58	1.45	1.75	1.36	1.89
	(0.98-1.70) [‡]	(1.19-1.95) [*]	(1.20-2.08)*	(1.12-1.89) [*]	(1.36-2.24)*	(0.92-2.00)	(1.24-2.88)
2014 (Obs = 296)							
Hourly pay (Reference	group)						
Partial piece rate	3.16	3.83	1.23	4.18	1.41	2.91	5.08
	(0.85-11.74) [‡]	(1.00-14.83) [†]	(0.35-4.35)	(1.28-13.62) [†]	(0.46-4.33)	(0.48-17.67)	(0.57-45.2)
All piece rate	1.05	0.76	0.36	0.75	0.89	1.83	0.73
	(0.40-2.71)	(0.40-1.44)	(0.14-0.90) [†]	(0.37-1.55)	(0.45-1.76)	(0.46-7.34)	(0.07-8.19)
Quota	2.27 (1.10-4.70) [†]	1.06 (0.63-1.78)	1.95 (1.04-3.67) [†]	1.89 (1.09-3.30) [†]	2.54 (1.47-4.39)*	0.92 (0.33-2.56)	3.36 (0.69-16.3

Abbreviation as in Supplementary Table 3. * P < 0.01 † P < 0.05 † P < 0.10

	Sad	Crying	Hopeless	Restless	Fearful
Quota	0.27*	0.16 [†]	0.36*	0.37*	0.21 [†]
Sex	0.41*	1.79*	0.22	0.39 [‡]	0.48*
Age	-0.01	-0.04^{*}	-0.01	0.01	-0.01
Education 2	-0.10	0.01	-0.29^{\dagger}	-0.20	-0.22
Education 3	0.23 [†]	0.30^{\dagger}	0.06	0.22	0.22
Marital status	-0.17 [‡]	-0.13	-0.48^{*}	-0.36^{*}	-0.22^{\dagger}
Sewer	-0.12	-0.13	-0.32^{*}	-0.21^{\dagger}	-0.20^{\dagger}
Tenure	-0.19^{\ddagger}	0.07	-0.13	-0.10	0.03
Hours worked	-0.002	-0.002	-0.001	8.81e-06	0.001
Usual pay	1.72e-08	7.74e-09	-1.35e-08	1.94e-09	-5.56e-09
Current employees	0.0002*	0.0001 [†]	0.0001	0.0001	0.00004
Injury treatment	0.26	0.30	0.18	0.57 [†]	0.41
Illness treatment	0.25*	0.15	0.05	0.02	0.03
OSH compliance	0.99	0.50	0.59	1.74 [†]	0.33
Constant	-1.73 [*]	-2.32^{*}	-1.48*	-3.10^*	-2.21*
# Obs	4,667	4,668	4,668	4,668	4,668
# Factories	109	109	109	109	109
Estimated odds ratio					
Quota	1.31	1.17	1.43	1.45	1.24
	(1.13-1.53)*	(0.98-1.40) [†]	(1.16-1.76)*	(1.17-1.81)*	(1.00-1.53) [†]

All random effects logit models control for year and factory. Abbreviations as in Supplementary Table 3. * P < 0.01. † P < 0.10. † P < 0.05.

Piece Rate and Health

		Sad	Crying	Hopeless	Restless	Fearful
2010 (C	Obs = 1060)					
Hourly	pay (Reference grou	p)				
Partia	al piece rate	2.46	2.18	2.28	1.80	1.40
		(1.56-3.89)*	(1.29-3.67)*	(1.37-3.79)*	(1.01-3.22) [†]	(0.79-2.49)
All pi	ece rate	0.62	0.89	0.52	0.72	0.68
		$(0.42-0.92)^{\dagger}$	(0.57-1.41)	(0.31-0.86) [†]	(0.43-1.22)	(0.42-1.12)
Quot	a	2.50	2.43	2.47	3.56	2.19
		(1.85-3.38)*	(1.71-3.46)*	(1.74-3.52)*	(2.37-5.32)*	(1.51-3.17)
2011 (C	Obs = 1004)					
Hourly	pay (Reference grou	p)				
Partia	al piece rate	1.38	1.17	1.78	1.57	1.59
		(0.86-2.22)	(0.69-2.00)	(0.97-3.30)‡	(0.84-2.93)	(0.85-2.97)
All pi	ece rate	0.48	0.49	0.24	0.78	0.66
		(0.29-0.80)*	$(0.27-0.87)^{\dagger}$	(0.09-0.69)*	(0.41-1.50)	(0.33-1.33)
Quot	a	1.78	1.34	1.10	0.96	0.87
		(1.33-2.39)*	(0.96-1.86)‡	(0.72-1.68)	(0.64-1.44)	(0.57-1.34)
2012 (C	Obs = 1015)					
Hourly	pay (Reference grou	p)				
Partia	al piece rate	1.10	1.56	0.97	0.54	1.17
		(0.64-1.89)	(0.85-2.89)	(0.46-2.05)	(0.20-1.42)	(0.55-2.53)
All pi	ece rate	0.83	0.97	0.71	0.52	1.00
		(0.58-1.19)	(0.62-1.51)	(0.42-1.20)	(0.29-0.96) [†]	(0.59-1.70)
Quot	a	1.13	1.31	1.84	2.01	2.04
		(0.83-1.55)	(0.90-1.92)	(1.18-2.86)*	(1.24-3.25)*	(1.29-3.22)
2013 (C	Obs = 1253)					
Hourly	pay (Reference grou	p)				
Partia	al piece rate	1.42	1.04	0.57	1.14	0.39
		(0.81-2.48)	(0.52-2.11)	(0.20-1.66)	(0.47-2.82)	(0.12-1.30)
All pi	ece rate	1.22	0.93	0.83	0.37	0.36
		(0.84-1.76)	(0.57-1.51)	(0.46-1.53)	(0.16-0.89) [†]	(0.17-0.78)
Quot	a	0.88	0.69	0.75	0.64	0.79
		(0.65-1.19)	(0.48-1.01)‡	(0.47-1.21)	(0.38-1.10)	(0.50-1.27)
)bs = 292)					
Hourly	pay (Reference grou	p)				
Partia	al piece rate	1.11	0.84	1.81	2.38	1.09
		(0.27-4.52)	(0.11-6.28)	(0.39-8.34)	(0.60-9.45)	(0.19-6.40)
All pi	ece rate	0.20	1.06	0.30	0.30	0.34
		$(0.06-0.72)^{\dagger}$	(0.36-3.12)	(0.06-1.51)	(0.06-1.41)	(0.07-1.76)

Abbreviation as in Supplementary Table 3. * P < 0.01 † P < 0.05 ‡ P < 0.10

0.83

(0.42-1.65)

0.82

(0.37-1.84)

1.72

(0.70-4.23)

0.88

(0.38-2.04)

0.70

(0.27-1.80)

Quota