

Background: Over the past 2 decades there has been much discussion of the challenges posed by rapid urbanization in the developing world, yet the health of the urban poor continues to receive little political priority at the global level. Despite wide recognition that the world is rapidly urbanizing, little research has specifically examined why little action has been taken globally. Drawing on social science scholarship concerning how issues come to attract attention, this study examines factors that have shaped political priority for urban health. We draw on the Shiffman and Smith (2007) policy framework, which consists of four categories: 1) actor power, 2) issue framing, 3) the political contexts within which actors operate, and 4) characteristics of the issue itself.

Structure/Method/Design: The paper triangulates among several sources of data, including 18 semi-structured interviews with experts involved with agencies that shape opinions and manage resources in global health, published scholarly literature, and reports from organizations involved in urban health provision and advocacy.

Results (Scientific Abstract)/Collaborative Partners (Programmatic Abstract): Several key factors currently hinder urban health's advancement globally. First, with respect to actor power, there is no policy community cohesion or unifying political entrepreneur, and limited mobilization of civil society to champion the cause. While there has been demonstrated uptake in momentum for "urban" among development organizations, funders, state governments, and academics, this area has yet to be recognized as its own discipline and be attached to uniform, formal strategic policies. Second, with respect to framing, there is a lack of consensus in defining "urban," which has led to longstanding conceptual and measurement difficulties. Third, concerning political contexts, the MDGs, rapid climate change, and the recent demographic shift to more than half of the world's population living in urban settings have been largely untapped as policy windows. Finally, with respect to issue characteristics, there is limited disaggregated data and a lack of accepted metrics available to capture the burden of disease and poverty within disadvantaged urban communities, which is needed to quantify the magnitude of the problem, develop effective interventions, and ultimately present it as a critical, unmet need.

Summary/Conclusion: The study concludes with insight around what can be done to secure attention and resources for this overlooked area of development. This includes focusing on health equity by framing urban health problems through an "urban-rural continuum" model, rather than reinforcing a strict urban-rural dichotomy; seeking more urban-specific data that enables disaggregation to highlight the most vulnerable urban communities; supporting systematic knowledge-sharing of effective urban interventions; and capitalizing on policy windows like the post-MDG discussions.

Emergency department overcrowding globally: The impact of non-urgent utilization

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Background: Overcrowding in the emergency department (ED) is one of the most serious issues confronting EDs in the developed world. The US government has recognized non-urgent utilization as contributing to overcrowding. This study describes non-urgent ED utilization in 11 commonwealth countries and assesses prevalence, risk factors, and attempted strategies. This study pooled the knowledge of several countries in order to better describe the situation and present possible strategies for managing it. While studies have described factors associated with non-urgent ED visits and proposed

possible solutions, few projects have attempted to address this issue on a multinational scale.

Structure/Method/Design: This descriptive, cross-sectional study examined published research obtained through keyword searches of the medical databases PubMed and EMBASE. The articles retrieved were selected for inclusion using abstracts and/or subheadings to determine relevance. Full text articles were obtained for all relevant literature and additional material was obtained through cross-checking the references from select sources.

Results (Scientific Abstract)/Collaborative Partners (Programmatic Abstract): The international literature recognizes non-urgent visits as one factor that contributes to the problem of ED overcrowding. This problem results in adverse patient outcomes, reduced health care quality, diminished patient access, and financial losses from patient elopement and ambulance diversion. Over the last 10 years, literature estimates of non-urgent utilization across commonwealth countries ranged from 5% to 59.5%. The average of US prevalence estimates was 25.1% (10%-54.1%).

Factors: The literature describes these factors as potentially associated with non-urgent utilization: female gender, dissatisfaction with primary care, inability to get a same or next day doctor's appointment, inability to receive after hours care, inability to contact a regular doctor by phone, patient perception of severity, lack of a regular source of care (or ED as regular source of care), lack of financial access, lack of awareness of the medical/insurance system, self-referral, and physician referral.

Strategies: The literature review identified these strategies: increasing the number of ED personnel, supporting resources, and beds; diverting non-urgent patients to other venues through referrals, creation of additional venues for non-urgent care, and counseling on proper ED usage; allowing long wait times to be self-regulating; and utilizing technology to map patient movement through the medical system.

Summary/Conclusion: All nations studied reported problematic ED overcrowding and ED utilization for non-urgent care. Results vary by country. The factors that appear most strongly correlated are high percent population using the ED, long wait times in the ED, concerns about ability to pay for care, and inability to contact a primary doctor by phone during working hours. Future research should focus on assessing this problem in low-/middle-income countries.

Evaluation of military humanitarian operations: Time for a new paradigm

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Background: A comprehensive solution to the complex problems of global health would require a wide range of tactics and efforts. Among the array of potential solutions is military humanitarian operations. When security is poor or there is great need for large-scale, rapid response, or the boundaries between diplomacy, development, and defense are murky, the US Department of Defense (DoD) provides unique capabilities for humanitarian assistance (HA). A Kaiser Family Foundation study estimated that the DoD spent over \$600 million on humanitarian work in a recent year. When employed, DoD assets should be used appropriately and effectively. The DoD has an opportunity to benefit from lessons from the international humanitarian community.

Structure/Method/Design: To assess individual DoD projects and programs, the author proposes the use of a checklist, much like those in USAID's Field Operations Guide. The checklist would employ a customized list of "yes/no/not applicable" questions and focus on: 1) 3 evaluation stages: planning, execution, assessment/impact; 2) Metrics: